



TED O'BRIEN MP

Federal Member for Fairfax

Q&A on Support for Businesses

What are the new hotline numbers so I may chase my bank for help with cash flow?

For JobKeeper-eligible businesses who wish to follow up with their bank for bridging finance so they're able to pay staff next week (by the end of April) to satisfy JobKeeper requirements, they can call these numbers:

- ANZ: 1800 571 123
- Bank of Melbourne: 1300 784 873
- Bank SA: 1300 669 472
- CommBank: 13 26 07
- NAB: 1800 JOBKEEPER (1800 562 533)
- St George: 1300 730 196
- Westpac: 1300 731 073

Where can I get information on the new State Government laws for tenants and landlords?

The Queensland State Government has passed a range of measures relating to tenants and landlords impacted by COVID-19:

- Information for residential tenants and landlords is available [here](#)
- Information on land tax relief is available [here](#)

Note the State Government has appointed a Qld Small Business Commissioner as a single contact point for leasing disputes and it will establish regulations giving effect to the recently announced Code of Conduct.

When will we be able to get back to work?

It will likely be a step-by-step approach, ideally starting in the next three-to-four weeks so long as the curve keeps flattening and subject to:

- An expanded testing regime
- Ability of health officers to trace COVID-19 exposed people (note - an app is soon to be released)
- Local capability to respond to outbreaks of COVID-19

24 April 2020